



*Covington Water District
is improving your customer experience by providing
easier access with a new payment portal and
a new development-water availability letter portal.*

Applying for Water Availability and Developer Agreements just got easier!

No need to mail or commute, you can do it all online through our permit tracking system.

How to Apply ONLINE:

- ✓ Click 'Citizen Connect'
- ✓ Sign in or Register
- ✓ To begin you will need a parcel number and address or general location.

Contact us via email at notify.engineering@covingtonwater.com with questions

A BETTER BILLING EXPERIENCE

PAYING YOUR COVINGTON WATER DISTRICT BILLS HAS NEVER BEEN EASIER!

We want paying your Covington Water District bills to be as convenient as possible, so we've updated our online bill management and payment system to bring you more convenience.

HOW TO PAY (ONLINE):

1. In your web browser, navigate to covingtonwater.com
2. Click '**ONLINE PAYMENT**'
3. Select One-Time Payment or Registered Payments
4. Enter the system, with account number ready to pay bill

HOW TO PAY (PHONE):

With your account number ready, dial this toll free number: 1-833-349-6420

